

CitiZEN+

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SUMMER APPATHON

OVERVIEW

- **App Name:** CitiZEN+
- **App Description:** CitiZEN+ provides a forum to avail governmental assistance to the fullest extent, and serve one's duty as a responsible citizen.
- **Track:** Youth Individual
- **Category:** Civic Engagement and Justice



Problem Statement and Inspiration behind CitiZEN+

In 2016, 146,133 people were reported dead due to road accidents in India, of which 30% were due to delayed medical response. Similar numbers have been observed in case of fires, inaccessibility to police help or women's helplines.

An all-encompassing tool will help the affected, or those around them, arrange for swift assistance by requesting governmental provisions for aid. This was the motivation behind citiZEN+, which seeks to tackle this problem by providing a one-stop solution to the aforementioned issue.



INSTRUCTIONS



Step 1: Click the 'Request Help' button, or interact with the chatbot via speech or text



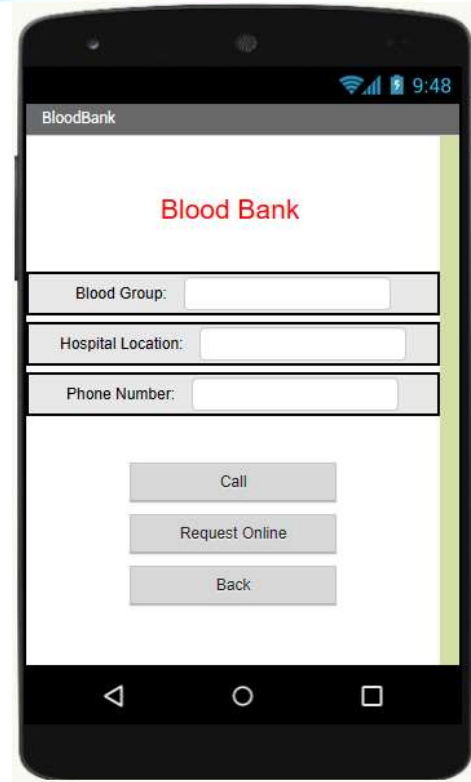
Step 2: Click the button corresponding to the help you require



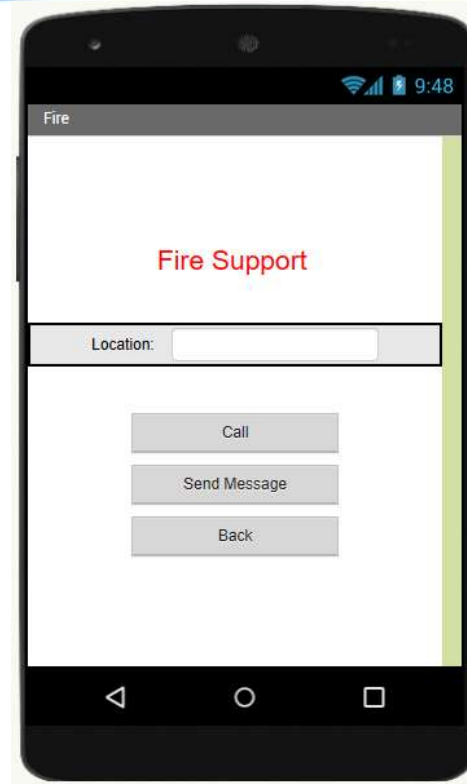
Step 3: You can make use of the call option or send in your location via text to request for assistance



OTHER SCREENS



OTHER SCREENS



LIMITATIONS

Life is a continuous cycle of improvement, so without a doubt CitiZEN+ has its limitations too. These are majorly as follows:

- The user is required to have an active mobile network (or provision to dial and text helpline numbers).
- Certain features require an internet connection and social media access as well.
- Since the chatbot is an AI program after all, the results might be inaccurate at times.



ACKNOWLEDGEMENTS

- **My Parents:** They constantly reviewed my work and provided suggestions to fine tune my project.
- **Team Found, winners of MIT App of the Season:** Their project served as inspiration for me to act on my ideas to create impact in the domain of civic engagement.

